



Extraordinary Leadership

Conflict Resolution

In an uncertain world, conflict is inevitable

The Outcomes

- Evaluate the four DiSC behavioural tendencies to better understand yourself and others
- Explore the basics of conflict management and understand your role in the process
- Use the Everything DiSC® Workplace Profile to improve your confidence when working with others
- Explore the Pressure vs Performance curve and how it impacts results
- Identify your own conflict resolution styles
- Explain the importance of assertiveness in the workplace
- Develop a range of assertiveness strategies
- Create a personal action plan

How do you deal with internal conflicts in the workplace?

Every day, leaders are making decisions and facing problems they've never encountered before.

The demands placed on today's leaders are intense. They are constantly asked to get more out of their teams, to do more with less and yet continue to lead a team and achieve extraordinary results.

Disagreements between individuals are an inevitable part of the everyday leadership, but the impact can be minimised.

As a leader, you set the tone - the culture - of your team and knowing how to handle these disagreements effectively is a vital skill.

By addressing conflict and enabling everyone to positively engage either with each other.

It's one thing to aspire to becoming a leader or manager as a coach, but it's another to make it happen as an everyday practice.

This interactive worksession is for anyone who wants to develop a culture of capability in their workplace.

We begin by exploring your Everything DiSC Workplace Profile.

